

TERMS AND CONDITIONS – Razorr Tours S.L.

Razorr Tours S.L. (hereinafter referred to as “the Company”) accepts clients for Trail Riding subject to the following terms and conditions:

1. A deposit of 25% per person is required at the time of booking, unless the arrival date is less than 8 weeks away and then the full amount is due.

2. The full balance must be paid before commencement of the tour and in any case 8 weeks before the tour, you will be notified when this is due. If the customer cancels prior to this the balance is not due, with less than 8 weeks until the tour starts the full balance is due.

Therefore an invoice will be sent to the client if they cancel the trip up to 8 weeks prior to tour. The company has the right to sell all riding places on a tour; we cannot guarantee exclusivity unless all riding places have been paid for.

3. The rider is responsible for any breakages of parts which need to be replaced. If you ride within your limits it is unlikely anything will be broken. If replacement parts are required to be purchased the company only charge our cost price plus a cost to cover our own time for fitting.

The company reserves the right to charge for loss of revenue in the event that the client is wilfully negligent or if they don't conduct themselves in a manner as directed by the tour

guide; and as a consequence damage to equipment and or machinery is caused.

4. We provide well maintained bikes for you to enjoy, equally we do require you to respect them too and ride it likes it's your own, it really is that simple. If you bend or damage the bike you are riding, the company will do its utmost to repair the damage and get you back on the tour. If we are unable to repair it, the company will not refund any lost riding days.

If you ride sensibly and within your own limits and abilities then it is highly unlikely you will break anything

5. The Client is solely liable for all traffic offences / fines

incurred by the Client for any breach of the law.

6. The rider is, in all circumstances responsible for his behaviour and for the bike, and for all equipment under his/her control. Our tours are not races and should not be treated as such. You should adapt your speed according to the places you travel through. Driving extremely slowly through the villages, respecting the local people, their customs, the wildlife and the beautiful terrain. Remember off road/trail riding can be a dangerous sport. We reserve the right to end your tour at anytime if your riding is dangerous or if you are not respecting the bikes, without any recompense.

7. The Client agrees to abide by all the laws, bylaws, rules and regulations of the country he/she is visiting especially in respect of health, immigration, exchange control, drugs or any other matter.

8. We have a breathalyser, we may require you give a sample before saddling up in order to protect you. The Spanish alcohol limit is very low.

9. The client must hold a full, current motorcycle driving licence for 250cc motorbikes (minimum) and must inform the company of any endorsements or restrictions imposed by the licensing authority. The company operates out of Spain and their law is exactly the same as the UK.

10. Your guide will advise you of the distances and the type of terrain you will cover. We reserve the right to change the tours at our discretion, due to the weather, tour ability and other local restrictions.

11. If the client leaves the tour voluntarily before the end of the tour, or is required to do so by a Company representative, on the grounds that the client's presence is considered detrimental to the safety or well-being of the tour or anyone on the tour, then any liability the Company may have towards that client will immediately cease. The

Company will have no responsibility for repatriation or any other expense incurred by the client as a result of such an event. No refund will be given.

12. The client acknowledges that no responsibility can be accepted by the Company for any accident, loss or damage to a clients vehicle or other property, whether owned, loaned or on hire to the client whilst on or off the property during your stay with the company.

13. The client must produce his/her current driving licence and passport on arrival in order to fill in the indemnity form and MUST carry your motorcycle licence and passport with them at all times whilst riding – this is a legal requirement in Spain. You must also carry a European Health Insurance Card (EHIC).

14. The responsibility for the Health and Well-being of the Client will at all times remain with the client.

15. The Client understands that he is responsible for his own personal insurance with repatriation, although the company provide all clients with insurance whilst riding, this does not cover repatriation. The client also acknowledges the inherent risk and dangers for the tour and will travel entirely at the clients own risk and neither the Company, its agents, or any other person assisting with them, is liable for any personal loss, injury, accident, damage, delay or inconvenience whether caused by acts of the Company, its agents or events outside the Company's control (e.g. strikes, civil war, mechanical breakdown, weather etc.)

16. All bikes are covered by 3rd party insurance for any rider

over the age of 25. Your EHIC card will cover you for medical care providing you are a European citizen. We would however, recommend holiday insurance from Apollo insurance who understand the tours that we run. Please call them on 0845 1800028 for a quote and further information.

17. The Company reserves the right to cancel a tour without notice. In the event of such a cancellation, all payments received by the

Company from the client will be refunded.

18. Bike models, years and engine capacities might change without notice.

19. Whilst we take your safety very seriously and will do everything in our power to help protect all our clients, you MUST take responsibility for yourself, in Spain there are many plants that have sharp spikes and thorns, and whilst there are safety gates and fences guarding against steep drops in some places, there are also other places with no fence protection at all, it is the clients responsibility to keep themselves and their children safe from these potential hazards.

20. You must be in a general state of good health with no heart, back or neck injuries to take part in one of our tours. If in doubt, please ask your local GP for advice – our tours are run in a relaxed fashion but can be quite physical at times.

21. If there are any parts of these terms and conditions that you don't understand please ask us or if booking in advance contact us in writing.

22. These terms and conditions are subject to change at any time without notice.

23. Your signature below confirms that you have read and agreed to these terms and conditions.

FULL NAME:

EMAIL:

PHONE:

SIGNED:

FULL NAME:

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